

# ERIC W. RYAN

## Engineering Leader

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Boulder, CO



## EXPERIENCE

### Sabbatical

02/2020 - Ongoing | Boulder, CO

After a 10 year run at Gnip + Twitter, I stepped back to take mid-career break to recharge my batteries and get ready for the next chapter. Exercise, Introspection, Learning.

### Senior Director, Engineering

#### Twitter

05/2014 - 02/2020 | Boulder, CO

Led Developer Platform Engineering, Boulder Office

- Managed all aspects of Engineering for Twitter's Developer platform inclusive of \$350MM ARR SaaS Data Licensing business and API Product surface area that serves 500k+ Monthly Active Developers
- Led Developer Platform team through transformation from high-touch enterprise business (\$50MM / 100's of customers) to hybrid high/self-serve business (\$350MM / 100k's of customers)
- Consistently lead the org and office with highest retention numbers, offer-to-hire ratio, and employee engagement scores across the company
- Led Boulder office through transition from being solely focused on Gnip acquisition to having every Engineering Pillar at the company represented (Platform, Revenue, Security, ML, Consumer)
- Led integration of Gnip process, culture, and systems into Twitter
- Promotions: Sr Manager (2015), Director (2016), Sr. Director (2019)

### Engineering Manager / Software Engineer

#### Gnip

01/2010 - 05/2014 | Boulder, CO

Led development efforts for flagship API Products

- Early Engineer, built Gnip's most critical Realtime and Historical products
- Conceived and built out product Historical PowerTrack from weekend project through delivery to market
- Recognized the need for, defined, and built out Engineering Management job function for the company
- Program management of two mission critical lift and shift infrastructure initiatives (AWS => SoftLayer => Bare metal in Datacenter)
- Promotions: Engineering Manager (2013)

### Software Engineer

#### SAIC

09/2007 - 01/2010 | Morgantown, WV

Individual Contributor

- Developed and delivered Command and Control Mission Planning Software (C2MM) for United States Air Force Special Operations Command
- Promotions: Software Engineer II (2009)

## ACHIEVEMENTS



### From \$0 to \$350MM ARR business

Joined as early Engineer at startup (Gnip) through acquisition (Twitter) to leading a critical business for one of the world's most impactful companies.



### Globally distributed Twitter's Engineering team

Co-developed company-wide Engineering Location Strategy and Playbook to invest in distributed talent and offices across the globe.

## STRENGTHS



### Team Oriented Leadership

Building and scaling high performing Engineering teams. Culture, Process, Reflection, Improvement.



### Customer Focus

"The Customer motivates everything we do" is a core part of the ethos for all teams I build.

## EDUCATION

### B.S. in Computer Engineering

#### West Virginia University

08/2003 - 05/2008

### B.S. in Biometric Systems Engineering

#### West Virginia University

08/2003 - 05/2008

# EXPERIENCE

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## Network Technician

### Nanticoke Memorial Hospital

📅 10/2001 - 12/2006    📍 Seaford, DE

- Worked with leadership to develop and implement a company wide plan to ensure smooth transition from Legacy HP-UX based hospital information system to Cerner Millennium System.
- Responsible for desktop and network support for 1000+ users.

# VOLUNTEER

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## Computing Advisory Board

### University of Colorado Boulder

📅 07/2018 - Ongoing

This Board guides the nationally-ranked CU College of Engineering in potential new degrees and research emphases; strategic planning; and resource development. Chaired by former ACM CEO Dr. Robert B. Schnabel.

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## Boulder Economic Council

### Boulder Chamber of Commerce

📅 08/2017 - 02/2020

This Council works to sustain Boulder's economic vitality by supporting flagship local businesses through building and executing programs focused on Business Retention and Relocation, Startup Support, Economic Research, and Regional Partnerships.